

REMEMBER THESE...

Community Services Available	211
Before you Dig	811
Emergencies	911

HOTLINES

Abused Women & Children Assistance	800-799-7233
Addiction Center for Treatment	800-711-6375
AIDS	800-342-2437
Alcohol & Substance Abuse	800-622-2255
Anger	479-5121
Arthritis	800-263-7800
Asthma & Allergies	800-727-8462
BabyLine	800-428-2229
Cancer	800-227-2345
Child Abuse & Neglect Reporting	877-237-0004
Child Support Services	800-838-6911
Consumer Credit Counseling Services	800-459-2227
Diabetes	800-323-3472
Domestic Violence and Sexual Assault	476-3886
Headaches	800-843-2256
Hearing	800-222-3277
Heart	800-242-8721
Hope Psychiatric Unit	479-4673
Meat Safety	800-535-4555
Mental Health Crisis	634-8995
Poison Control Center	800-222-1222
STOP Smoking Now	800-784-8669
STD	800-227-8922
W.I.C.	800-342-5942

CHILD CARE

Certificate Program Office of SETHRA	339-0485
YMCA (<i>only afterschool care</i>)	476-5573
Boys and Girls Club	559-8299
Childcare Resource and Referral	866-296-3422
Big City University	476-5513 x152

COMMUNITY SERVICE AGENCIES

American Red Cross Hiwassee Chapter	472-1595
Bradley/Cleveland Rehab Services	472-5268
Bradley Initiative Credit Union	559-1181
Cleveland Community Services	479-4111
Cleveland State Community College	472-7141
Cleveland/Bradley Chamber of Commerce	472-6587
Habitat for Humanity	476-6947
Kids on the Block	476-5437
Legal Aid of East Tennessee	479-8577
Lions Club (<i>eye care</i>)	472-1525
March of Dimes	1-888-663-4637

Nancy's House (<i>AIDS Resource Center</i>)	559-8592
Learning Center for Adults and Families	478-1117
Reality House (<i>Drug Recovery Program</i>)	479-0353
Shriner's (<i>assist. to kids w/ burns or orthopedic</i>)	892-0223
Signal Center (<i>developmentally delayed kids</i>)	614-0199
T.E.A.M Center	522-0500
The Learning Center	473-1831
United Way	479-2020
YMCA	476-5573

COUNSELING AND MENTAL HEALTH SERVICES

Action Counseling	339-2713
Behavioral Research Institute	479-1590
Cleveland Family Counseling	479-9652
Family Violence Program	303-3525
Going Respectfully Against Addictive Behaviors (GRAAB)	476-1160 x109
Helping Paws	479-5268
Hiwassee Mental Health	479-5454
24 Hours Mental Health Crisis Hotline	634-8995
Ocoee Counseling Services	559-3129
Pine Ridge Treatment Center	339-4166
Play Therapy Center (Lee University)	961-1822
Valley Outpatient Services	472-1999
Youth Counseling Services	476-1933

CRISIS SERVICES

American Red Cross Hiwassee Chapter	472-1595
Cleveland Emergency Shelter (from 4 pm - 8 am)	478-1458
Cleveland Emergency Shelter (from 8 am - 4 pm)	479-4111
Community Services Available	211
Family Violence Program/Harbor Safe House	476-3886
Domestic Violence and Sexual Assault	
New Hope Pregnancy Care Center	479-6683

DEPARTMENT OF CHILDREN'S SERVICES

Child Support Services	479-8144
Child Abuse Reporting Hotline	877-237-0004
Tennessee Department of Children Services	479-0591
Foster Care Recruitment	877-327-5437

FOOD / CLOTHING

Angel Food Ministries <i>New Life Bible Church</i> ...	479-5434 x112
Feed the People <i>Faith Memorial Church</i>	476-6281
First Baptist Church Manna Ministry	476-5526
Home-Delivered Meals	479-4111
New Life Community Kitchen	479-5435 x114
Salvation Army Thrift Store (<i>Clothing</i>)	479-2459
Samaritan Center Thrift Store (<i>Ooltewah</i>)	238-7777

The Caring Place	472-4414
Valley View Baptist Storehouse Ministries	472-7707

GOVERNMENT SERVICES

Agriculture UT extension	728-7001
Bradley Co. Sheriff Department	728-7320
Cleveland Police Department	476-1121
Dept. of Labor and Workforce Development	478-0322
Drug Task Force	336-9996
Drivers License Bureau	478-0346
Justice Center	728-7081
Juvenile Court	728-7070
Juvenile Division	728-7081
Mayor, County	728-7141
Mayor, City	476-8931
Mayor, Charleston	336-1483
Parks/Recreation, City	479-4129
Parks/Recreation, County	728-7035
Public Defender	478-0348
Social Security Administration	339-6000
Unemployment Office	478-0322
Vocational Rehabilitation Services	478-0330
Veterans Affairs	728-7100

HEALTH DEPARTMENT

Breast and Cervical Cancer Screening	728-7020
Breastfeeding Support	728-7020
Dental Services	728-7020
EPSTD/Well-Child Exams/Immunizations	728-7020
Family Planning	728-7020
Homemakers	728-7020
Primary Care (<i>uninsured age 19-64</i>)	728-7020
WIC/Nutrition	728-7020

HOSPITALS

Emergency/Ambulance	911
Good Samaritan Clinic (<i>Free medical care</i>) <i>Thursday 5:00 pm @ Mount Olive East, Lang Street</i>	
Hope Psychiatric Unit Hotline	479-4673
Pine Ridge Treatment Center (<i>drug and alcohol</i>)	339-4166
SkyRidge Main Campus (Chambliss Ave)	559-6000
SkyRidge (Westside Drive)	339-4131

Consult yellow pages or talk with clinic nurse for other medical care

HOUSING

Bradley/Cleveland Housing Coordinator	479-4111
Cleveland Emergency Shelter	479-4111
Cleveland Housing Authority	479-8855
Habitat for Humanity	476-6947

Reality House/Halfway House.....	479-0353
Section 8 Housing (<i>project based</i>)	476-2273
Springbrook Apartments (<i>income based</i>)	472-0127
Pine Forest Apartments (<i>income based</i>).....	479-2061
Ocoee Village (<i>income based</i>).....	479-3621

Assistance with Rent & Utilities

American Red Cross Hiwassee Chapter.....	472-1595
Bradley/Cleveland Community Services	479-4111
First Baptist Church Community Ministries	476-5526
Wesley Memorial United Methodist Church.....	472-9578 x-106

INSURANCE

Cover Kids.....	888-698-2920
Cover Tennessee (<i>adult coverage</i>).....	866-268-3786
Tennessee Dept. of Human Services	478-0300
TN State Health Insurance Assistance Prog.....	877-801-0044

MENTORING PROGRAMS

Governor's Mentoring Initiative	866-519-5438
Bradley Initiative for Church and Community.....	559-1112
Starlite Ministries.....	476-2727

SCHOOLS, COLLEGES & UNIVERSITIES

Bradley County Schools Administration	476-0620
Black Fox Elementary	478-8800
Blue Springs Elementary	478-8801
Bradley Central High	476-0650
Charleston Elementary	336-2232
Hopewell Elementary.....	478-8802
Horizon	476-0699
Lake Forest Middle	478-8821
Michigan Avenue Elementary.....	478-8807
North Lee Elementary.....	478-8809
Oak Grove Elementary	478-8812
Ocoee Middle.....	476-0630
Prospect Elementary	478-8814
Taylor Elementary.....	478-8817
Valley View Elementary	478-8825
Walker Valley High	336-1383
Waterville Elementary.....	478-8827
Cleveland City Schools Administration	472-9571
Arnold Elementary	472-2241
Blythe-Bower Elementary	479-5121
Cleveland High	478-1113
Cleveland Middle	479-9641
Donald P. Yates Primary	479-1723
Ernest L. Ross Elementary.....	479-7274
George R. Stuart Elementary	476-8246
Mayfield Elementary	472-4514

Teen Learning Center	339-0902
Head Start and State Pre-K Programs	479-4210
Cleveland Christian Fellowship	476-2642
Tennessee Christian Preparatory School.....	559-8939
United Christian Academy.....	478-2500

Adult Basic Education GED Programs	473-8473
Cleveland State Community College.....	472-7141
Learning Center for Adults and Families	478-1117
Lee University.....	614-8000

SENIOR SERVICES

Foster Grandparent Program	757-5509
Relative Caregiver Program	866-735-8752
Social Security Administration	339-0519
Area Agency on Aging and Disability	866-836-6678
Retired & Senior Volunteer Program.....	334-4270
Senior Citizens Home Assistance Serv (SCHAS).....	790-1681
TN State Health Insurance Assistance Prog.....	877-801-0044

TennCare MCO's

TennCare (General Information)	866-331-4287
BlueCare.....	800-468-9698
AmeriChoice	800-690-1606
TennCare Select.....	800-263-5479

TRANSLATION AND INTERPRETATION SERVICES

Note: Translators deal with written documents; interpreters deal with the spoken word.

The Mosaic Center of ORMS	584-6515
Bradley Baptist Association (Spanish/English).....	476-5493

AT&T Language Line Services.....	800-752-6096
<i>Requires registration prior to use of service. Interpretation over the phone available for 140 languages. Dial this number and then select option 2 for customer service.</i>	

American Translators Association (ATA)
For a directory of certified translators and interpreters (individuals and language services companies), visit the ATA website at: www.atanet.org/onlinedirectories

TRANSPORATION

Sethra/CUATS.....	478-1396
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TUTORING SERVICES

Big City University (BCU)	476-5513
Learning Center for Adults and Families, Inc.	478-1117
Lee University Tutoring Center (<i>Mon 3-7 p.m.</i>).....	614-8614



Bradley County

Quick List Resource Guide

The help you need is just a phone call away